



## PRIVACY & SECURITY BREACH SERVICES COVERAGE

Trisura Guarantee Insurance Company now provides you with **Privacy & Security Breach Services** that will help you react in the event of a data breach – without the expense of hiring in-house expertise.

### What is a Data Breach?

A data breach is a security incident in which sensitive, protected or confidential data is intentionally or unintentionally released to an un-trusted environment.

Lost data may involve personally identifiable information, such as social insurance numbers, credit card or bank details, and personal health information.

**A company laptop is missing, customers' payment records stolen, paper files are lost, online systems hacked...**

**What can you do?**

### Privacy & Security Breach Consulting Services

In the unfortunate event of a breach, Trisura's group of experts will help you quickly develop a clear breach response strategy and incident management plan. Services include:

- **Breach Counseling** – Help determine whether a breach has occurred and assess the severity of the incident
- **Crisis Management** – Time-saving professional service in handling a breach
- **Media Relations Consulting** – Public relations assistance to help restore your business' reputation
- **Legal Support** – Documentation of steps taken and remediation services provided

### Enhanced Insurance Coverages for a Complete Privacy & Security Insurance Package

Trisura offers additional insurance coverages to mitigate the impacts of a breach on your business. Contact your insurance broker today for more information about purchasing these optional enhanced coverages:

- **Regulatory Research and Compliance Expense** – Coverage for lawyers' fees incurred in providing advice and guidance on applicable legislative requirements.
- **Forensic Investigation Expense** – Covers the costs for forensic experts to determine how the intruder got into the device/system and what data has been compromised.
- **Notification Expense Reimbursement** – Covers the costs for a breach expert to assist in drafting a notification message along with all printing, mailing, postage, or address verification costs for sending this notification message.
- **Notification Recipient Services** – Covers the cost in providing fraud remediation services to individuals that have been affected by the breach.

### What do I do if I think I've had a breach?

At the first sign of a breach, contact our claims team at:

**1-866-856-9203**  
or [claims@trisura.com](mailto:claims@trisura.com)

### About Trisura

Trisura Guarantee Insurance Company is a Canadian specialty insurance and surety company with offices across Canada, providing customized solutions and expertise through a select broker network. Trisura Guarantee is uniquely positioned to satisfy Canadian risks in Contract, Commercial and Developer Surety, Directors' and Officers' Liability, Fidelity, Professional Liability including Media and Cyber Liability and Warranty products.

Refer to your policy for complete details. In case of inconsistency between this document and your policy, the policy terms, conditions and limitations will apply.